

香港航空青年團
HONG KONG AIR CADET CORPS

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From : OC ITSU, IA Gp	To : All Senior Members
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Email Recipient Solution

On June 19, 2018 ITSU received a complaint email from HQ concerning about senior members free email account recipient problem (Especially Gmail users cannot receive HQ emails). After a thorough investigation by ITSU, the following resolutions are being recommended.

Remedy action:

- Initial Repair for (Gmail, Yahoo and Hotmail)

Recommended action:

- Using HKACC official personal email address as default email account
(Phase 1 for Senior Management Officers have been activated on July 29, 2016)
(For all other unit heads, please contact ITSU for account opening)
*Limited mailbox storage size applies to all accounts

Long term resolutions:

- New 3 year hosting renewal plan from August 30, 2018 to August 30, 2021
Current plan: 500 mailboxes, 100GB Storage (Sharing with website)
*Proposed upgrade to 3000 mailboxes, 1TB Storage
(Subject to official quotation and CO approval)
- Wait until New Server to be fully setup for email hosting service
(Broadband speed is required to be upgrade for more stable operation with HGC plus a 6 month cable-line installation is needed)

For enquiries, please contact OC ITSU at itsu@aircadets.org.hk .

Mandel Leung
Flight Lieutenant
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Encl. Email Recipient Solution Options.PDF, HKACC Official Email Setting.PDF